

# 2019 NARHC SPR INSTITUTE – EXHIBITOR AGENDA

## TUESDAY, MARCH 19, 2019

**4:30 – 5:00 pm** EXHIBITOR EARLY SET-UP & REGISTRATION – *For Exhibitors who prefer to set up night before*

## WEDNESDAY, MARCH 20, 2019

### PRE-CONFERENCE -- For Those New to the RHC World!

	Breakfast <i>(on your own)</i>	
<b>7:00 – 7:30 am</b>	EXHIBITOR SET-UP & REGISTRATION (Regency Foyer)	
<b>7:30 – 8:30 am</b>	ATTENDEES VISIT EXHIBITORS (Foyers)	
<b>8:30 – 8:40 am</b>	APP TUTORIAL & CONFERENCE WELCOME (Regency BR East) – <u>John Gill</u>	
<b>8:40 – 9:35 am</b>	RHC BEGINNING BILLING 101 – <u>Charles James Jr.</u>	
<b>9:35 – 10:30 am</b>	RHC MEDICARE COST REPORTING 101 – <u>Katie Jo Raebel</u>	
<b>10:30 – 11:00 am</b>	ATTENDEES VISIT EXHIBITORS - Networking Break (Foyers)	
<b>11:00 – 12:00 pm</b>	RHC COMPLIANCE 101 – <u>TBD</u>	
<b>12:00 – 1:00 pm</b>	Lunch – <i>provided</i> (Rio Grande and Garden Terrace)	
<b>1:00 – 2:00 pm</b>	SHIFT YOUR CLINIC CULTURE TO CREATE A HIGH PERFORMING STAFF – <u>Jeff Harper</u>	
<b>2:00 – 3:00 pm</b>	EMERGENCY PREPAREDNESS IN RURAL SETTINGS – <u>Nicole Coarsey</u>	
<b>3:00 – 3:30 pm</b>	ATTENDEES VISIT EXHIBITORS - Networking Break (Foyers)	
Break Outs...	Regency BR West	Rio Grande
<b>3:30 – 4:30 pm</b>	TOP 10 DOCUMENTATION CONCERNS IN THE RHC – <u>Sharon Shover</u>	CO-MINGLING: CLINIC LAYOUT & COMPLIANCE – <u>Charles James Jr.</u>

## THURSDAY, MARCH 21, 2019

	Breakfast <i>(on your own)</i>	
<b>7:30 – 8:30 am</b>	REGISTRATION <i>(for any attendees who didn't register previously)</i> (Regency Foyer)	
<b>8:00 – 8:30 am</b>	ATTENDEES VISIT EXHIBITORS (Foyers)	
<b>8:30 – 9:30 am</b>	LEGISLATIVE UPDATE (Regency BR West) – <u>Bill Finerfrock</u>	
Break Outs...	Regency BR West	Rio Grande
<b>9:30 – 10:45 am</b>	RHC ADVANCED BILLING – <u>Shannon Chambers</u>	HOW TO MAINTAIN RHC COMPLIANCE 201 – <u>Kate Hill</u>
<b>10:45 – 11:15 am</b>	ATTENDEES VISIT EXHIBITORS - Networking Break (Foyers)	
<b>11:15 – 12:15 pm</b>	CHRONIC CARE MANAGEMENT – <u>Lesa Schlatman</u>	HIPAA LESSONS FROM THE ENFORCERS & THE HEADLINES – <u>Margaret Scavotto</u>
<b>12:15 – 1:30 pm</b>	Lunch <i>(on your own)</i>	
<b>1:30 – 2:30 pm</b>	POLICY & PROCEDURE MANUAL – <u>Glen Beussink</u>	BEST PRACTICES FOR PAIN MGM & CONTROLLED SUBSTANCES – <u>Peggy Gautreau</u>
<b>2:30 – 3:00 pm</b>	ATTENDEES VISIT EXHIBITORS - Networking Break (Foyers)	
<b>3:00 – 3:10 pm</b>	DRAWING FOR PRIZES	
<b>3:10 – 4:00 pm</b>	EXHIBITOR TEAR DOWN	
<b>3:10 – 4:00 pm</b>	BUSINESS EMAIL COMPROMISE (Regency BR West) – <u>Edward Brennan</u>	
<b>4:00 – 5:00 pm</b>	ADVANCED COST REPORTS – <u>David James</u>	HOW TO RUN A FRONT OFFICE & CONNECT TO OTHER DEPARTMENTS – <u>Robin Veltkamp</u>

## FRIDAY, MARCH 22, 2019

	Breakfast <i>(on your own)</i>	
<b>8:30 – 9:30 am</b>	CMS RHC UPDATE (Regency BR West) – <u>Captain Corinne Axelrod</u>	
<b>9:30 – 10:30 am</b>	FINANCIAL & OPERATIONAL BENCHMARKING FOR RHCS – <u>Jeff Bramschreiber</u>	
<b>10:30 – 10:45 am</b>	Networking Break (Regency Foyer)	
<b>10:45 – 11:45 am</b>	TEXAS SESSION – <u>Kim Robinson</u>	

*Agenda subject to change! Check website for full descriptions mid-Jan.*